

Privacy Policy

"RAM-Tech PC Solutions" believes that strong electronic privacy is mandatory for the ongoing success of the Internet as a service and commercial medium. Please be assured that "RAM-Tech PC Solutions" is committed to ensuring customer privacy on its web sites. Feel confident that your identifiable information will be protected when you access our website or order services from us.

Information we gather and how it is used

RAM-Tech PC Solutions collects data to help diagnose problems to analyze your PC through our web site. We collect your name and address for billing and demographic information only. This information helps to grant discounts to visitors who elect to take part in special promotions.

Remote Client Users

Our downloadable remote client allows us to securely access your PC in order to fix the problem at hand. We will act with ethics to maintain your privacy and focus only on the issues related to fixing your PC or discovering errors and malfunctions. This client is not a virus and is virus free. No information is subversively collected by this utility, especially related to your identity.

All Users

Whether you are a member of the general public or a client user, you can be assured that if you provide information to RAM-Tech PC Solutions, no individual data will be passed on to any third-party. RAM-Tech PC Solutions will divulge information only as necessary to comply with state and federal laws.

On occasion, RAM-Tech PC Solutions conducts online surveys that ask visitors for contact information (like their email address) and demographic information (like their zip code, age, etc). These surveys are conducted to determine better ways to support our customers. Survey results provide us information that enables us to better tailor our content to users' needs and to help our advertisers better understand the aggregate demographics of our audience. No individual personal data will ever be released from these surveys. Data may be used in aggregate form to learn more about our customers' needs.

RAM-Tech PC Solutions will not present information to advertisers in the form of aggregate statistics compiled among all of our visitors' answers to survey questions as well as grouped on-site behavior.

RAM-Tech PC Solutions occasionally sends informational or promotional mailings related to our services to all clients. These mailings provide information about our services and may offer discounts. If a user does not wish to receive this type of information they may elect to remove their address as described in the Opt-Out section below.

RAM-Tech PC Solutions web site may contain links to other sites. RAM-Tech PC Solutions is not responsible for the privacy practices or the content of such web sites. We encourage you to read the privacy statements of these linked sites as their Privacy Policy may differ from ours.

Although we do have business partners and co branded sites at no time do we share individual data collected with them.

Opt-Out

RAM-Tech PC Solutions provides visitors and client users the opportunity to opt-out of receiving communications from us at the point where we request information about the visitor.

Additionally, this site gives users the following options for removing their information from our database or to not receive future communications or to no longer receive our services. You can send email to **webmaster@ramtechpcs.com**.