CYTRACOM

Cytracom Platform

Key Features

- Mobile & Desktop Apps
- Business Messaging
- Reporting and Analytics
- Voicemail to Email/SMS
- Web Portal Interface
- Call Queues and Agents
- Extension Mapping
- Cloud Extensions
- Advanced Call Management
- Conference Bridging
- Centralized Device Management
- Park Presence
- Auto Attendant
- Dial-by-Name Directory
- Holiday Routing
- Custom Hold Music

- Intercom / Paging
- Custom Caller ID Tagging
- Forwarding
- Visual Voicemail
- Call Center Functionality
- Call Recording
- Direct Inward Dialing

- Call Conferencing
- Hunt Groups
- Find Me / Follow Me
- Call Activity Filtering
- Time Frames
- Presence Indicators
- Incoming Call Blocking

Why Cytracom?
Cytracom goes the extra mile to make voice and messaging communications simple for customers with phones and apps that are easy to install and use. Our dedicated success team works alongside your managed service provider to ensure you receive the highest levels of quality and service. Your phones arrive pre-provisioned and ready to plug in and use. If needed, leverage free training for your teams and ongoing technical support with some of the highest satisfaction ratings in the business.

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